PSJ11 CVS Opp Exh 10

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To:	Bourque, Tom M.
Sent:	1/22/2013 11:33:05 AM
Subject:	Importance of Incorporating OV Orders.docx
Attachments:	Importance of Incorporating OV Orders.docx

Tom,

For the meeting with Pawlik today.

Thanks,
Craig

Importance of Incorporating OV Orders
Into the SOM Algorithm

Why It Is Needed:
- DEA "Know Your Customer" Requirements
- In order for dispensing data contained in the algorithm be useful, we must account for all controlled substances ordered
- To track all NDC#'s ordered by store and have the ability to add unknown/first time item orders into our SOM system

Potential Issues if Not Account For In Real Time:
- Store may order a little from both the OV and DC to stay under radar
- We report and OV reports an order to the DEA if the order flags in both systems
- If we bring in OV data later in the process, we may ship a potentially reportable suspicious order from our DC
- Stores can place phone orders which we have no visibility to until a later time
  - Currently have a store which had a 68,000 hydrocodone pill loss and was placing phone orders to OV
  - BOP requested phone records to identify orders placed in store from OV

Other Positives with Accounting for OV Orders:
- Prevent reporting by OV to DEA
- All ordering information reviewed during the due diligence process when making a decision on whether or not to release an order
- SOM algorithm will have be better equipped to identify a potential suspicious order, minimizing the risk of shipping a potential suspicious order